



## **Audi A 2**

### **Functionless window motor after several operations (approximately 5 times)**

After several operations the window motor is functionless. This is caused by a safety circuit. A software, installed in the door control unit, protects the window motor from overheating. This means, that after several operations, approximately 5 times, the control unit does not activate the window motor. This is not a failure but a safety function. If the window motor is renewed, this has no effect. After a cooling period the system works perfectly. Please note that the last temperature measurement is stored in the control unit when the ignition is switched off. Due to this, it is possible that after switching on the ignition (after a longer time) the window motor works only once or twice. The time when the ignition is off is not included in the cooling period. On newer models a revised software is installed which takes account of the time when the ignition is off.

Please inform your customer that this is not a fault, it is only to protect the system from any damages.