Bulletin



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Audi A2 All vehicles

Doors do not lock

If there are complaints about the above-mentioned problem, corrosion in the plug connections at the A and B pillars could be the cause. Water penetration in the plug connections causes corrosion to individual plug contacts and the above-mentioned problem occurs. Additional complaints could be:

- Window lifters don't work.
- Doors cannot be opened or locked using the remote control.
- Entry lights at the doors are not working.
- Dashboard display indicates "Doors open" although all the doors are closed.
- Fault entry in the fault memory "Doors faulty". CAN bus in single wire mode.

In these cases the plug connections at the pillars should be checked and corroded contacts replaced. A vehicle-side repair harness and a door line kit are available from the vehicle manufacturer. Following the repair, however, the contacts should always be greased using a corrosion protection grease. Finally, delete the fault memory and check the system for perfect function.

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