

Suzuki SX 4 S-Cross - navigation system malfunction

Data sheet	
Manufacturer	Suzuki
Vehicle model	SX 4 S-Cross
Engine	All models with navigation system
Year of manufacture	From 04/2017
Symptoms	Navigation system malfunction

Important safety note

Navigation display malfunctions

The following problem is observed on the vehicles mentioned above.<shy /> <shy /> During navigation, the display<shy /> may malfunction (e.g. delayed image display).<shy /> <shy /> A pinched/damaged roof antenna cable was diagnosed as the cause of this malfunction.<shy /> The cable may get trapped between the antenna base plate and the roof plate during installation.<shy /> This can lead to interruptions in the cable, causing the malfunctions mentioned above.<shy /> <shy /> Please proceed as follows to rectify the problem.

- Remove the roof antenna in accordance with the manufacturer's instructions
- Check the cable for damage and replace the antenna if necessary (OE No. 39253-68L21-000)
- Install the roof antenna in accordance with the manufacturer's instructions, making sure to lay the antenna cable properly.

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